



MacBook Repair Ottawa

452-A Via Verona Ave.

(613) 818 4280

www.macbookrepairottawa.ca

MacBook Repair Ottawa Waiver

The repair and upgrade service provided by MacBook Repair Ottawa is done on a first-come, first-served basis. There may be circumstances under which MacBook Repair Ottawa may not be able to, or may choose not to, repair computing equipment. MacBook Repair Ottawa reserves the right to refuse installation of hardware and/or software if staff believe that such installation may cause damage or create problems once installed.

MacBook Repair Ottawa technicians have been trained to perform hardware and software work, but MacBook Repair Ottawa is not an Apple authorized service provider. There is a 90 day warranty that covers parts installed by MacBook Repair Ottawa as well as a 1 year warranty on general labour. Work performed by MacBook Repair Ottawa staff may void existing equipment warranties, and in the process of working on computer equipment, there is a potential for data loss. If, in the process of working on computer equipment, material is discovered which indicates a possible violation of provincial or federal law, MacBook Repair Ottawa will forward this information to the appropriate department or law enforcement agency. Additionally, MacBook Repair Ottawa is not responsible for computers or accessories left more than sixty (60) days. There will be a holding fee applied to computers not picked up after sixty (60) days @ \$10 per day, until the maximum of twenty (20) days for a total holding fee accumulating at \$200 after this point MacBook Repair Ottawa resumes the responsibility to recover costs by taking ownership over computer to use for either: Parts to recoup cost of repair OR for sale to recoup costs of repair. All repairs are surveilled via security camera, as well as premises where equipment is held. Surveillance can be requested upon forty-eight (48) hour notice of request.

I, (print name) _____, understand the above policies and authorize MacBook Repair Ottawa staff to perform work on my computer and any accessories or peripherals associated with my computer. I certify that I am the owner of the computer being presented for technical service. Further, I agree to release, indemnify, and hold harmless MacBook Repair Ottawa and its employees from liability for any claims or damages of any kind or description that may arise from any computer work performed on my computer, but **NOT** if caused by negligence of MacBook Repair Ottawa, its employees or agents. If you are under 18 years of age, a parent, guardian or guarantor must also read and agree to the above statement.

For Computer Drop-off Only

Equipment dropped off to MacBook Repair Ottawa on **Date:** _____

^ ^ ^ ^ **Please Print Name** ^ ^ ^ ^ ^

^ ^ ^ ^ ^ **E-mail Address.** ^ ^ ^ ^

Customer Signature:

Phone #: _____